



PHISHING ALERT - Email Claiming to be from NACHA

The Electronic Payments Association (NACHA) has received reports that individuals and/or companies have received a fraudulent email that has the appearance of having been sent from NACHA. The subject line of the email states: "Unauthorized ACH Transaction." The email includes a link that redirects the individual to a fake Web page and contains a link that is almost certainly an executable virus with malware. **Do not click on the link.** Both the email and the related website are fraudulent.

As always, North Valley Bank strongly recommends to our customers that they:

- Contact North Valley Bank immediately at 1-866-869-6673 (MORE) if you received a suspicious email and clicked on the link.
- Be aware that phishing emails frequently have links to Web pages that host malicious code and software.
- Do not follow Web links in unsolicited emails from unknown parties or from parties with whom you do not normally communicate, or that appear to be known but are suspicious or otherwise unusual.
- Ensure that the computer operating systems and common software applications security patches are installed and current.
- Always use anti-virus software and ensure that the virus signatures are automatically updated.
- Consult with a computer security or anti-virus specialist to remove malicious code or re-install a clean image of the computer system if malicious code is detected or suspected on a computer.
- Be alert for different variations of fraudulent emails.

Get More.

